



## Cirencester Local Information Centre Access Statement

This access statement provides an overview of the current facilities and services that are offered at Cirencester Information Centre (LIC) with the aim of helping all visitors plan their visit as effectively as possible. We have provided an extensive amount of information within this guide however if you require any further information please do not hesitate to contact us on the following:

Tel: 01285 655646 Email: [info@cirencester.gov.uk](mailto:info@cirencester.gov.uk)



LICCirencester

Cirencester Local Information Centre, Bingham House, 1 Dyer Street, Cirencester, GL7 2PP

[www.cirencester.gov.uk](http://www.cirencester.gov.uk)

### Opening Times

The LIC is open from 9am – 4.30pm Mondays to Friday and Saturdays from 10am to 4pm from May to October.

### Getting to Cirencester Local Information Centre

The LIC is situated in the centre of Cirencester at Bingham House in the Market Place, GL7 2PP. Bingham House is easily accessible from all directions. On arrival at Bingham House there is a ramp, with a very gradual slope, from the street to the building. The LIC is on the ground floor and accessed via a wide spacious foyer.

# Cirencester Information Map

- ..... Pedestrian Footpath
- P** Public Car Parking
- WC** Public Restrooms
- R** Restricted Vehicle Access
- M** Markets & Events
- H** Historical Remains



Map: loungedesign.co.uk

[www.cirencester.gov.uk](http://www.cirencester.gov.uk)

Take a look at *What's On*




## Arrival and Inside the LIC



The door to the LIC is wide open in the summer, and whenever the weather allows. At other times it is partially shut but easily pushes open and staff will provide assistance if needed. The door opening is wide enough to easily allow access to wheelchairs and mobility scooters. As you enter the LIC, there is a Low-level counter in front of you, and a moveable chair for anyone who wishes to have a seat. Around the edge of the LIC are displays of literature and retail items.

There is good lighting in the LIC with 6 hanging pendant lights and 2 large windows.

All areas are level. There are no public toilets in the LIC but there a number in the town, the nearest being at the Forum car park. We do have a disabled toilet that can be used on request and has a baby changing mat.

### Staff

Information staff and volunteers are on hand at all times should you require any assistance. Our staff have taken Welcome Host Training, Disability Awareness and Dementia Awareness Training.

### Assistance Dogs

All dogs are welcome inside the Information Centre. A water bowl for dogs is available on request. The nearest green area is the Abbey Grounds, accessed just behind the Parish Church.

### Additional Facilities/Services

- The LIC sells **Radar Keys** at the current cost of £6.70
- We are able to **enlarge** most leaflets, maps and timetables that can be found within the LIC.

- We can provide a **magnifier** on request.
- **Our Welcome to Cirencester Information Card** contains information on Blue Badge and accessible parking, and more. This guide can be provided in large print and can be sent via email upon request.
- The LIC contains plenty of information on **family friendly activities** in the town as well as the Cotswolds.
- The LIC also has hand-outs on **local hotels, gardens, Taxis, local clubs & activities.**
- We produce a monthly printed **what's on** and details of all local events on the what's on section of our website,
- We are a member of the '**Keep Safe Scheme**', providing vulnerable people with a short term safe environment to go if they are feeling threatened when out and about in their local town.
- Our **knowledgeable and friendly staff** are here to assist in any way possible

### **Parking and Blue Badge Parking**

There are dedicated spaces in the following off street car parks:

- Abbey Grounds • Brewery • Forum • Old Station • Waterloo

Blue Badge holders can also park in the designated pay and display bays in the Market Place and along Castle Street, free of charge for up to three hours. Please note that Cricklade Street is a pedestrian zone and prohibits access to traffic, including Blue Badge holders, from Monday to Saturday between 9.30am and 4.30pm.

### **Car Parks**

The closest car parks to the LIC with accessible bays are listed below. Please note the car parks are cashless. More information about all the car parks, including charges and ways to pay, can be found on Cotswold District Council's website, [www.cotswold.gov.uk/parking-travel-and-visitors](http://www.cotswold.gov.uk/parking-travel-and-visitors)

### **Forum Car Park (GL7 1LJ)**

The car park location number for cashless or phone payments is 804753. You can also pay using a credit or debit card.

Spaces:

176 standard space

12 disabled spaces

cycle racks

4 spaces where you can park for 20 minutes for free

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, Sundays 10am to 6pm.



### **Abbey Grounds (GL7 2DA)**

You can pay using the Pay by Phone app, or using a credit or debit card, or by phone. The car park location number for cashless or phone payments is 804754.

Spaces:

94 standard spaces

2 disabled spaces

Open hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, and Sundays 12pm to 6pm.

### **Brewery Car Park (GL7 1HN)**

You can pay using the Pay by Phone app, website, credit, debit card, or by phone. The car park location number for cashless or phone payments is 804752.

Spaces:

278 standard spaces

6 disabled spaces

4 spaces where you can park for 20 minutes for free

Cycle rack

6 parent and child spaces

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, Sundays 10am to 6pm.

### **Sheep Street (GL7 1QW)**

The car park location number for cashless or phone payments is 804757. You can also pay using a credit or debit card.

Spaces:

102 standard space

6 disabled spaces

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, and 12pm to 6pm Sundays.

## **Waterloo (GL7 2PY)**

The car park location number for cashless or phone payments is 804758. You can also pay using a credit or debit card.

Spaces:

234 standard space

2 disabled spaces

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, Sundays 10am to 6pm.

## **Public Toilets**

Public toilets are located in the town's Forum, Brewery and Beeches car parks. Both the Forum and Brewery car parks have toilets for the disabled. A RADAR key is needed for free access to facilities for the disabled toilets. You can buy a key at the LIC or from Assured Mobility in the Forum, Cirencester.

There is also a Changing Places Facility in the Abbey Grounds behind the Parish Church with a height adjustable bed with hoist.

## **Taxis**

There are a number of local taxi firms, and there is a taxi rank located in the Market Place outside the King's Head.

A2B – 01285 655651

Cirencester Radio Cars – 01285 650850

SirenCars – 01285 652388

Home James Taxis – 01285 641339

T4 Taxis – 01285 641590

Reliance Taxis – 01285 640950

Centurion – 01285 659288

## **Public Transport**

### **By bus**

A number of buses serve the town, with most using the Transport Hub at South Way.

Traveline is a useful tool for finding out more about transport options, [www.traveline.info](http://www.traveline.info)

Bus timetables are also available from the LIC.

## **By rail**

The nearest railway station is Kemble, approximately 7 miles away, on the Cheltenham-Swindon-London line. For more information visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk). Once at Kemble you can get a taxi to Cirencester, or catch a bus.

## **Assured Mobility**

Provide a retail outlet for wheelchair and scooter hire and a range of solutions for independent living [www.assuredmobilityltd.co.uk](http://www.assuredmobilityltd.co.uk)

**We hope our Access Statement has given you all the information you need prior to your visit, but should you have any further queries please do not hesitate to contact us on the details provided at the beginning of this document.**

**We look forward to welcoming you to the LIC.**

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this access statement or anything else that you think can improve your visit to the Local Information Centre.

Last Updated: April 2024.