

WHAT DO WE MEAN BY A WINTER EMERGENCY?

Predominantly icy roads and significant snowfall but also fallen trees, broken overhead cables, flooding and loss of services such as electricity, telephone or water.

WHAT HELP IS AVAILABLE & WHO IS RESPONSIBLE?

- Cotswold District Council (CDC) is the lead authority for responding to emergencies. As part of the Gloucestershire Local Resilience Forum it provides a multi-agency response to major emergencies in the county. For more information: Gloucestershire Prepared website www.glosprepared.co.uk
- Gloucestershire County Council (GCC) is responsible for gritting roads. More information about winter & severe weather here: www.gloucestershire.gov.uk/highways/roads/winter-and-severe-weather
- Cirencester Town Council (CTC) works with the local authorities to assist in responding to winter emergencies.
- Grit bins are provided by GCC Highways and filled by CTC. Requests to refill empty bins should be made to the Town Council.
- Check: for current flood warnings or alerts; river, sea, groundwater and rainfall levels; flood risk in the next 5 days: www.gov.uk/check-flooding.
- Sign up for alerts here: www.fws.environment-agency.gov.uk/app/olr/home
- For advice in the event of flooding incidents visit: www.gloucestershire.gov.uk/planning-and-environment/flood-risk-management/flood-guide

USEFUL CONTACTS

CALL 999
if there is
immediate risk
to life or a
property has
flooded (or is at
imminent risk of
flooding)
internally and/or
requires (or may
require)
evacuation

- Cotswold District Council: 01285 623 000 for widespread local emergency, not life threatening
- Gloucestershire Highways emergency line: 08000 514 514
- Floodline - Flood Warnings: 0345 988 1188
- Environment Agency incident hotline: 0800 80 70 60
- Power Cuts/Power Cables: 105 or 0800 31 63 105
- Gas: 0800 111 999 (emergency line)
- Severn Trent Water: 0800 783 4444 (emergency line)
- Thames Water: 0800 714 614 (emergency line)
- Wessex Water: 0345 850 5959 (emergency line)
- Emergency school closures: www.gloucestershire.gov.uk/closures
- Met Office - Weather warnings & forecasts: www.metoffice.gov.uk

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More information:

www.cirencester.gov.uk

Tel: 01285 655 646

Email: info@cirencester.gov.uk

